

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 24th day of July' 2024

C.G.No.62/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. A.Yerrama Reddy,
C/o. M/s. Sri Venkateswara Rice Mill,
SS Konda, Avalakonda, G.D. Nellore (M),
Chittoor Dt.

Complainant

AND

1. Assistant Accounts Officer/ERO/Chittoor Town
2. Dy. Executive Engineer/O/Chittoor Rural-2
3. Executive Engineer/O/Chittoor Town

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.07.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

- 01.** The complainant filed the complaint stating that he is having service connection SC.No.5111107000161, that he was getting CC bills every month between the range of Rs.6000/- to Rs.8,000/- but he

received CC bill for June'2024 for huge amount of Rs.74,940/- and thereby requested to revise the bill.

02. The said complaint was registered as C.G.No.62/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant is utilizing the service connection for his rice mill under Category LT-III with a contracted load of 25 HP for which CT operated Tri-Vector meter is provided for recording consumption but the said meter was stuck up during December'2023 and immediately it was replaced with a healthy meter advising the complainant to provide capacitors on load side and to maintain power factor since the new CT meter provided is with KVARh unblocked as per APERC Regulations, but the power factor was not maintained after replacement of new CT meter from January'2024 and the high reactive power consumption is due to power compensation of reactive power by installing more capacitors to the load than the required capacity resulting in high KVAh consumption, that on 02.07.2024 on the request of the complainant the CT meter was sent for testing and the test results are found satisfactory and the functioning of the meter is healthy. Hence, the excess CC charges are

due to in-effective maintenance of power factor and over compensation of reactive power by installing more capacitors to the load than the required capacity.

03. Heard both the parties through video conferencing. According to the respondents since the complainant has not maintained the power factor after replacement of new CT meter and as the complainant installed more capacitors to the load than the required capacity, high KVAh consumption was recorded and that the complainant is liable to pay the CC charges as per the recorded KVAh consumption. According to the respondents the consumption details of the complainant are as follows :

Date	KWH Consumption	KVAh Consumption	Power Factor
03.02.2024	583	1062	0.55
02.03.2024	435	838	0.52
02.04.2024	367	683	0.54
02.05.2024	415	926	0.45
07.06.2024	933	10487	0.09

The above table shows that the complainant has not maintained the power factor which is one of the reason for excess reading recorded by the CT Meter and as such the fault is with the

complainant in not maintaining the power factor. Another reason is installation of more capacitors to the load than the required capacity resulting in huge KVAh consumption. The copy of the meter testing report shows that there was no fault with the meter. When the excess bill was due to the fault of the complainant in not maintaining the power factor and in installation of the capacitors, which is the reason for excess billing, the respondents are not responsible and hence, the complaint is liable to be dismissed.

04. ***In the result***, the complaint is dismissed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 24th day of July'2024.


CHAIRPERSON


Member (Finance)
24/07/2024


Member (Technical)


Member (Independent) 24/7/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Vijay 24/07/24